



# Cingular Unity



December 2006

## CWA Solidarity Day—December 7

CWA, in our efforts to increase our member's visibility annually holds Solidarity Day.

This year, on Solidarity Day, we would like each member to wear a CWA lanyard or a CWA pin that you may get from a shop steward. Please check the union bulletin boards or go to [www.washtech.org](http://www.washtech.org) to see who your shop stewards are. Wearing a union t-shirt or pin is not an imposition or something we do reluctantly--it's a badge of honor!

**So lets show solidarity and wear our buttons or t-shirts on December 7<sup>th</sup>!**

### Join the CAT Team!!!!

A union is only as strong and effective as it's members make it. We've put out the call for more Cingular Action Team members, so that we can have an organized structure in which to enforce our contract and build our union.

Our structure cannot be effective without members who are willing to stand up and become part of that structure. So if you would like to see the union "do more", then become a CAT member.

If you are interested in becoming a CAT member or Shop Steward, please contact a shop steward or Craig Gamble at the WashTech office.

A list of shop stewards may be found on the union bulletin boards in the various call center break rooms and in both the Bothell 1 and Bothell 5 lunch rooms.

You may also go to [www.washtech.org](http://www.washtech.org) to see a list of shop stewards and WashTech officials.

### WA State Jobs With Justice Honors WashTech's Members at Cingular Wireless

On October 28<sup>th</sup>, WashTech members at Cingular Wireless were given an Honoree Award for our organizing efforts in 2005.

WashTech Cingular Vice-Presidents: Bill Montgomery, Nancy Wright and Les French, along with President Marcus Courtney, Executive Vice President Todd Tollefson and Vice President At-Large Craig Gamble accepted this very gracious award from our comrades in the labor community, on behalf of the local.

You may learn more about WA State Jobs With Justice by visiting: [www.wsjwj.org](http://www.wsjwj.org).

***"With all their faults, trade unions have done more for humanity than any other organization of men that ever existed. They have done more for decency, for honesty, for education, for the betterment of race, for the development of character in men, than any other association of men."***

-Clarence Darrow

## WashTech Quarterly General Membership Meeting

**When:** Tuesday, December 12, 2006

**Time:** 6:00 p.m.

**Location:** WashTech Office  
2900 Eastlake Avenue E  
Suite 200  
Seattle, WA 98102

Among the topics that will be addressed will be:

- Swearing in of recently elected officers
- Discussion on WashTech By-Laws Amendments

Please contact Marcus Courtney at [courtney@washtech.org](mailto:courtney@washtech.org) for a meeting agenda.

**All WashTech members in good standing may attend this meeting.**

### WashTech Election Results

The results from October's election are now official. The new vice-presidents will be formally sworn in at the December General Membership Meeting and assume their duties in January 2007.

If you see Bill, Nancy or Les, stop and congratulate them!

### Retention Task Force

Since May, a joint task-force of union shop stewards and managers from ANS, NBS and BEUC have met weekly to discuss ways the company can improve the retention of some of our co-workers.

The committee is co-chaired by both Shiela Woods for Cingular Management and Jim Burdick, NBS for WashTech.

The task force has been looking at all areas and polices for the call center to make adjustments and/or improvements to answer one basic question: "Why do people leave?"

The task force is nearing completion of it's work and expects to present it's findings to the senior call center leadership and WashTech's leadership before the end of the month.

If you have any questions about the Retention Task Force, please contact Jim Burdick, NBS or Sheila Woods, BEUC.

### Contact Us!

[www.washtech.org](http://www.washtech.org)  
206-726-8580